



Terms and Conditions

Membership

- Membership packs will be sent via second class post no later than one week after payment has been received.
- Priority booking for Main House productions will open for Members at least 2 weeks before the new season goes on sale to the general public. Priority booking is eligible on up to 4 tickets per Main House production. Additional priority booking for Studio productions, one-off events and visiting productions will be communicated via email.
- News, event invites and updates will be sent via email, please provide an email address when joining. By purchasing a Membership, you are giving us consent to receive email and postal communications from us concerning Membership updates and benefits.
- Membership enables up to 2 people to attend Members Cast Q&A events. Lunchtime Q&A's are available to members at a cost of £5 per Q&A. Cast members are not confirmed and subject to change.
- Backstage tours are free for Members to attend. Members can book 2 places per year and attend once per year.
- 10% discount is available in the shop, café, bar and costume hire when you show a Membership card with a valid expiry date.
- 10% discount is available in The Rivals for parties up to 4 when you show a Membership card with a valid expiry date.
- All levels of membership include a benefit value detailing the actual cost of membership to the charity. These benefits can be purchased separately at the stated price. Any amount given above this benefit value is given freely as a donation to support the Royal Exchange Theatre and qualifies for Gift Aid. The benefits element of membership is inclusive of VAT at the current rate of 20%. To discuss purchasing benefits separately contact 0161 615 6712.
 - £48 Annual Membership: Donation £27/Benefits £21
 - £5 per Month Membership: Donation £39/Benefits £21

Silver Membership - in addition to the above, Silver Membership is also subject to the below terms and conditions

- 10% discount is available in The Rivals for parties up to 6 when you show a Membership card with a valid expiry date.
- All levels of membership include a benefit value detailing the actual cost of membership to the charity. These benefits can be purchased separately at the stated price. Any amount given above this benefit value is given freely as a donation to support the Royal Exchange Theatre and qualifies for Gift Aid. The benefits element of membership is inclusive of VAT at the current rate of 20%. To discuss purchasing benefits separately contact 0161 615 6712.
 - For Silver Membership: Donation £99/Benefits £21

Gold Membership - in addition to the above, Gold Membership is also subject to the below terms and conditions

- 10% discount is available in The Rivals for parties up to 8 when you show a Membership card with a valid expiry date.
- All levels of membership include a benefit value detailing the actual cost of membership to the charity. These benefits can be purchased separately at the stated price. Any amount given above this benefit value is given freely as a donation to support the Royal Exchange Theatre and qualifies for Gift Aid. The benefits element of membership is inclusive of VAT at the current rate of 20%. To discuss purchasing benefits separately contact 0161 615 6712.
 - For Gold Membership: Donation £279/Benefits £21

Platinum Membership - in addition to the above, Platinum Membership is also subject to the below terms and conditions

- To use the Members' Lounge all members must pre-book with the Development Team. Use of the Lounge is for use pre-show (from 6.45pm onwards) and during the interval, subject to availability and if booked at least 48 hours in advance to allow for staffing. All bills must be settled on the night of use.
- A 10% ticket discount applies on tickets within price bands A and B for Royal Exchange Theatre main house productions. It does not include platform events, visiting Studio performances or other special events. This discount cannot be used in conjunction with any other ticket offer/package.
- Access to tickets for sold out performances are subject to availability
- Free programmes are available 1 per Membership per show.
- Account management facility is available from Monday – Friday, 10 am – 6pm by calling Manli Siu, Philanthropy Coordinator on 0161 615 6790. At all other times please contact our Box Office on 0161 833 9833.
- If you would prefer to not have your support listed on our website, in production programmes and on our donor boards please let us know by emailing emma.shiel@royalexchange.co.uk
- All levels of membership include a benefit value detailing the actual cost of membership to the charity. These benefits can be purchased separately at the stated price. Any amount given above this benefit value is given freely as a donation to support the Royal Exchange Theatre and qualifies for Gift Aid. The benefits element of membership is inclusive of VAT at the current rate of 20%. To discuss purchasing benefits separately contact 0161 615 6712.
 - For Platinum Membership: Donation £434/Benefits £166

Patron Membership - in addition to the above, Patron Membership is also subject to the below terms and conditions

- Invitations to Press Night are for the named individual who holds the membership and are non-transferable and not exchangeable for another performance
- Reserved seating in The Studio is subject to availability, please notify the Development Team on booking.
- If you would prefer to not have your support listed on our website, in production programmes and on our donor boards please let us know by emailing emma.shiel@royalexchange.co.uk
- All levels of membership include a benefit value detailing the actual cost of membership to the charity. These benefits can be purchased separately at the stated price. Any amount given above this benefit value is given freely as a donation to support the Royal Exchange Theatre and qualifies for Gift Aid. The benefits element of membership is inclusive of VAT at the current rate of 20%. To discuss purchasing benefits separately contact 0161 615 6712.
 - For Patron Membership: Donation £964/Benefits £836

Direct Debit Cancellation Policy

Direct Debit payments are taken in arrears on the 1st and 15th of the month via Donor Debit. If a Direct Debit is cancelled, benefits will be honoured to the end of the month in which the last payment was made. Membership packs will be sent no later than one week after the first payment has been received via second class post.