

Royal Exchange Theatre HOMECOMING PASS

Terms and Conditions 2025



1 Price & Payment

- 1.1 The price of the Homecoming Pass will be as quoted on our website from time to time (except in cases of obvious error) and prices include VAT. We do not issue VAT invoices for the Pass.
- 1.2 Payment must be by cash, credit or debit card. We accept all major credit and debit cards, except American Express.
- 1.3 You will pay for an annual Homecoming Pass in advance, and we will send you a reminder when renewal of your Pass is due, unless you have set up a Direct Debit, in which case your Pass will be renewed automatically.
- 1.4 If you pay via Continuous Authority Payment, your payment will automatically renew if you have set your Pass to 'auto renew'.
- 1.5 If you wish to cancel your Pass, please contact the Royal Exchange Theatre Box Office Team at box.office@royalexchange.co.uk. The Pass holder is responsible for cancelling their Direct Debit with their bank. If you pay via Continuous Authority Payment, you can either log into your Account on our website and cancel, or we will cancel your payment for you when instructed.
- 1.6 The Homecoming Pass is non-refundable.

2 Direct Debit Cancellation Policy

Direct Debit payments are taken in areas on the 1st or 15th of the month via Donor Debit. If a Direct Debit is cancelled, benefits will be honoured to the end of the month in which the last payment was made.

3 Associated Benefits (based on per Homecoming Pass Holder)

Homecoming Pass (£50 p.a.)

Homecoming Pass cards can be collected from the theatre's Box Office.

- 10% discount on full price tickets for up to four tickets per show (discount is applicable to productions produced by the Royal Exchange Theatre only, excludes Banquette seats) for the 50th Anniversary Season:
 - ROAD 13 Feb – 14 Mar 2026
 - PRIVATE LIVES 27 Mar – 2 May 2026
 - EVEN THESE THINGS 15 May – 15 Jun 2026
 - FUN HOME 3 Jul – 1 Aug 2026
 - KING LEAR 2 Oct – 15 Nov 2026
 - A LITTLE NIGHT MUSIC 5 Dec 2026 – 30 Jan 2027
 - SHOOTERS 12 Feb – 13 Mar 2027
- Priority booking for productions will open to Homecoming Pass holders at least two (2) days before the season goes on sale to the general public.
- No transaction fee on exchanges. Exchanges are still subject to standard conditions



- Pass holders will be **notified via email** of each new season. News and updates will also be sent via email. Please provide an email address when joining. By purchasing a Homecoming Pass, you are giving us your consent to receive email and postal communications from us concerning membership updates and benefits. If you wish to be excluded from these mailing lists, please email box.office@royalexchange.co.uk
- Homecoming Pass holders must be logged in to their registered account to access priority booking online or provide their full name and account number when booking over the phone or in person.
- 10% discount is available in the Bar and Café when you show a Homecoming Pass holder card with a valid expiry date.